



USER MANUAL

CORDLESS HEDGE-GRASS SHEARS 12V



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MODEL: FBT-CGS001

03/2026

3
YEAR WARRANTY

ORIGINAL INSTRUCTION MANUAL

OVERVIEW

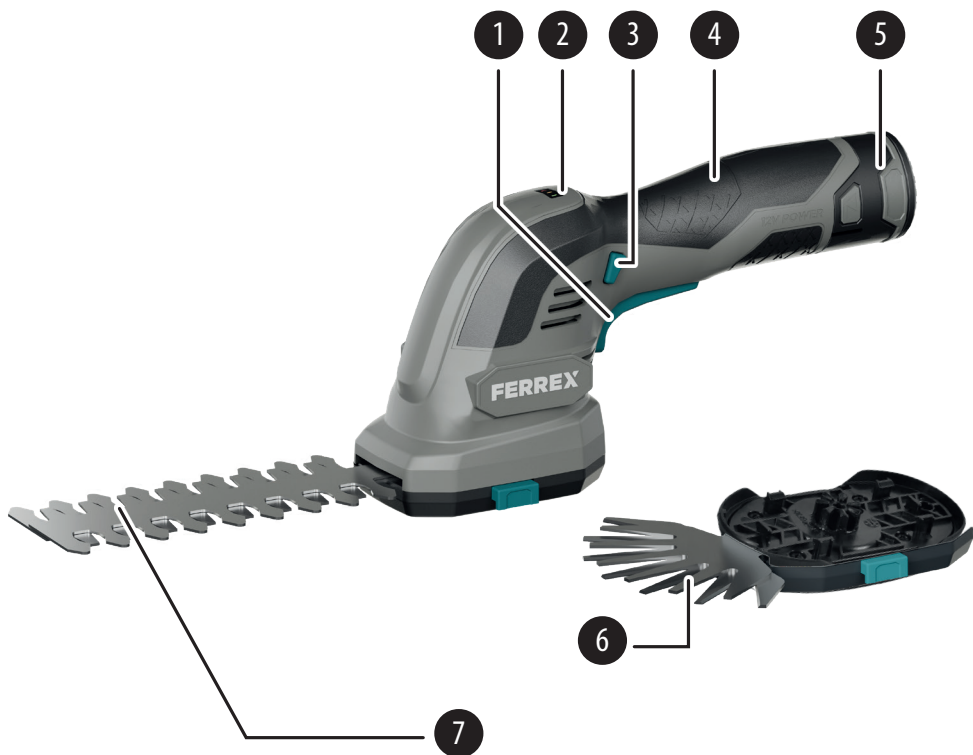




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1 GENERAL



Please familiarize yourself with the proper usage of the device by reading and following each chapter of this manual, in the order presented. Keep these operating instructions for further reference.

Please read all safety instructions!

This manual contains important information on operating and handling the device. Keep these operating instructions for further reference. Please pass it on along with the unit if it is handed over to a third party.

This manual is available in PDF format at www.ferrex12Vpower.com

2 SECURITY

2.1 EXPLANATION OF SIGNAL WORDS

The following signal words are used in this manual, on the product and/or on the packaging.

DANGER!

» This signal word indicates a dangerous situation which, if not avoided, will result in death or serious injury.

WARNING!

» This signal word indicates a dangerous situation which, if not avoided, could result in death or serious injury.

CAUTION!

» This signal word indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION!

» This signal word indicates a dangerous situation which, if not avoided, could result in property damage.

NOTICE

» This signal word is a preferred signal word for tips and practices that are not related to personal injury.

2.2 EXPLANATION OF SYMBOLS

The following symbols are used in these instructions, on the product or on the packaging.



WARNING - To reduce the risk of injury, read the operating instructions.



Always wear hearing protection. Exposure to noise can cause hearing loss.



Wear safety goggles. Sparks generated during work or splinters, chips and dust emitted from the power tool can cause loss of vision.



Wear a dust mask. When working with wood and other materials, harmful dust may be generated. Work with asbestos containing materials is not permitted!



Keep bystanders away from the work area.



Keep your hands away from the blade.



DANGER- Keep hands away from blade.



Protect the device from moisture and rain.



Guaranteed sound power level according to the EU directive on external noise.



Do not expose the battery to temperatures above 40 °C.



Do not dispose of the battery in a fire. Risk of explosion!



Avoid water contact with the battery. Do not throw the battery into water. Risk of explosion!



Products marked with this symbol fulfil all applicable Community regulations of the European Economic Area.



UKCA stands for: "UK Conformity Assessment". This means "Compliant with UK regulations". With the UKCA mark manufacturer confirms that this unit complies with the applicable UK regulations.



Do not dispose of with household waste!

2.3 GENERAL POWER TOOL SAFETY WARNINGS

WARNING!

» Improper handling of the product can cause damage.

WARNING!

» **Read all safety warnings, instructions, illustrations and specifications provided with this power tool.** Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

» **Save all warnings and instructions for future reference.**

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

2.3.1 WORK AREA SAFETY

a) **Keep work area clean and well lit.** Cluttered or dark areas invite accidents.



- b) **Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- c) **Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

2.3.2 ELECTRICAL SAFETY

- a) **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- b) **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- c) **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- d) **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- e) **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- f) **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

2.3.3 PERSONAL SAFETY

- a) **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- b) **Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.
- c) **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
- d) **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- e) **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- f) **Dress properly. Do not wear loose clothing or jewellery. Keep your hair and clothing away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.

- g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.
- h) **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

2.3.4 POWER TOOL USE AND CARE

- a) **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- b) **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- c) **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- e) **Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- f) **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g) **Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.
- h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

2.3.5 BATTERY TOOL USE AND CARE

- a) **Recharge only with the charger specified by the manufacturer.** A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- b) **Use power tools only with specifically designated battery packs.** Use of any other battery packs may create a risk of injury and fire.
- c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** Shorting the battery terminals together may cause burns or a fire.





- d) **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** Liquid ejected from the battery may cause irritation or burns.
- e) **Do not use a battery pack or tool that is damaged or modified.** Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.
- f) **Do not expose a battery pack or tool to fire or excessive temperature.** Exposure to fire or temperature above 130 °C may cause explosion.
- g) **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire..

2.3.6 SERVICE

- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.
- b) **Never service damaged battery packs.** Service of battery packs should only be performed by the manufacturer or authorized service providers.


2.4 SAFETY INSTRUCTIONS FOR HEDGE SHEARS

- a) **Do not use the hedge trimmer in bad weather, especially if there is a risk of lightning strikes.** This reduces the risk of being struck by lightning.
- b) **Keep all power cords and cables away from the cutting area.** Power cords or cables can be hidden in hedges or bushes and thus accidentally severed by the blade.
- c) **Wear hearing protection.** Appropriate protective equipment reduces the risk of injury.
- d) **Hold the hedge trimmer only by the insulated handles, as the blade may come into contact with hidden electrical wires.** Contact of the blades with a live wire can make metal parts of the hedge trimmer live and cause an electric shock.
- e) **Keep all parts of the body away from the blade. Do not attempt to remove grass clippings or hold the material being cut while the blade is moving.** The blades will continue to move after the power is turned off. A moment of inattention while using the hedge trimmer can result in serious injury.
- f) **Ensure all on/off switches are off and the safety lock is in the locked position when clearing jammed grass or servicing the product.** Unexpected starting of the hedge trimmer while clearing jammed grass or during maintenance can result in serious injury.
- g) **Carry the hedge trimmer by the handle with the blade stationary and be careful not to press any of the on/off switches.** Carrying the hedge trimmer carefully reduces the risk of accidental starting and the resulting risk of injury from the blades.
- h) **Always reattach the blade cover when transporting or storing the hedge trimmer.** Careful handling of the hedge trimmer reduces the risk of injury from the blades.

2.5 SAFETY INSTRUCTIONS FOR GRASS SHEARS

- a) **Do not use the grass shears in bad weather, especially during thunderstorms.** This reduces the risk of being struck by lightning.
- b) **Keep all power cords away from the cutting area.** Cords may be hidden and accidentally cut by the blade.
- c) **Wear hearing protection.** Appropriate protective equipment reduces the risk of injury.
- d) **Hold the grass shears only by the insulated grips, as the blade may contact hidden electrical cords.** Contact of the blades with a “live” cord may also make metal parts of the tool “live” and result in an electric shock.
- e) **Keep all parts of the body away from the blades. Do not attempt to remove cut material or hold material still to be cut while the blades are moving.** The blades continue to move after the switch is turned off. A moment of inattention while operating the grass shears can result in serious injury.
- f) **Ensure the switch is turned off and the safety lockout is in the locked position before removing jammed material or performing any maintenance on the grass shears.** Unintentionally operating the grass shears while removing jammed material or during maintenance can result in serious injury.
- g) **Carry the grass shears by the handle with the blade stopped and be careful not to activate the switch.** Carrying the grass shears correctly reduces the risk of accidental operation and possible injury from the blade.
- h) **Always pull the cover over the blades when transporting or storing the grass shears.** Careful handling of the grass shears reduces the risk of injury from the blade.

2.6 ADDITIONAL SAFETY INSTRUCTIONS

-  **Wear hearing protection. Exposure to noise can cause hearing loss. Loss of control can lead to injury.**
- Always switch off the tool before putting it down.
- Ensure adequate lighting.
- Do not apply pressure to the tool that slows the motor.
- Keep the area free of tripping hazards.
- Do not allow persons under 18 years of age to operate this tool.
- Use only accessories that are in good working order.
- Never use your hands to remove obstacles near the blade.
- Never leave rags, cloths, rope, string, or similar items lying around the work area.
- If you are interrupted while using the tool, finish the process and switch it off before looking up.
- Regularly check that all nuts, bolts, and other fasteners are properly tightened.
- When using the tool, wear safety equipment, such as safety glasses or shields, hearing protection, and protective clothing, including safety gloves. Wear a dust mask if sawing creates dust.



2.7 DURING USE

- Hold the power tool by its insulated gripping surfaces when performing any work that may involve contact with hidden electrical wires (contact with a live wire may also make the metal parts of the power tool live and cause an electric shock).
- If any unusual behaviour or noises are heard, immediately switch off the tool or unplug the charger.
- The blades continue to move for several seconds after the tool is switched off. Switch off the tool and wait until the blades have come to a complete stop before adjusting or cleaning them.
- Always ensure you have good footing and balance in a clean and unobstructed work area before switching on the grass/hedge trimmer.
- Never touch the blades while the tool is running, and be aware of sharp edges, even when the grass/hedge trimmer is not in use.
- Do not touch the moving blades.

2.8 ADDITIONAL SAFETY INSTRUCTIONS FOR BATTERIES AND CHARGERS

When using power tools, always observe the following safety precautions to prevent shock, injury, and/or fire hazards. Read and carefully follow these instructions before using any machine.

2.8.1 BATTERIES

WARNING!

- » Improper use of the battery may result in fire, explosion, or other hazards.
- » Battery fluid can cause serious injury or property damage. If battery fluid comes into contact with your skin, rinse immediately with water. If redness, pain, or irritation occurs, consult a doctor immediately. If battery fluid comes into contact with your eyes, rinse immediately with water.

- Never attempt to open a battery.
- Do not expose the battery to water.
- Do not expose the battery to heat sources.
- Do not store batteries in places where temperatures may exceed 40°C (104°F).
- Store batteries out of reach of children.
- Charge batteries only at ambient temperatures between 10°C (50°F) and 40°C (104°F).
- Charge batteries only using the supplied charger/USB-C charging cable.
- Use only the intended batteries in power tools. Using other batteries may cause injury and pose a fire hazard.
- When disposing of batteries, follow the instructions in the "Disposal and Recycling" section.
- Do not damage or deform the battery by puncturing or impact, as this can cause injury and fire hazard.
- Do not charge damaged batteries.

- Handle the battery with extra care. Do not drop it on a hard surface and do not subject it to pressure or any other form of mechanical stress. Keep the battery away from extreme heat and cold.
- Important! Danger! Never short-circuit the battery or expose it to moisture. Do not store the battery near metal parts that could short-circuit the terminals. The battery may overheat, ignite, or explode.
- The battery cells in the battery pack are not replaceable.

Under extreme operating conditions, battery fluid may leak. If you notice fluid on the batteries, carefully remove it with a cloth. Avoid contact with skin. If the fluid does come into contact with skin or eyes, follow the instructions below.

2.8.2 CHARGERS

NOTICE

- » Important! USB charger or fast charger not included.
- » Recommended charging current: 5.0 V DC / 1.8 A (Type C).

The charger is designed for a specific voltage. Always check that the mains voltage matches the voltage on the rating plate.

WARNING!

- » Unplug the charger from the electrical outlet when not in use and before cleaning and maintenance.

- Never replace the charger with a power plug.
- Use the charger only to charge the included battery or purchased batteries specifically designed for the machine. Other batteries may rupture, causing injury and property damage.
- Never attempt to charge non-rechargeable batteries.
- Have a damaged power cord replaced by the manufacturer or an authorized service center to avoid hazards.
- Do not expose the charger to water.
- Do not open the charger.
- Do not puncture the charger.
- The machine/battery must be placed in a well-ventilated area during charging.
- The charger is intended for indoor use only.

2.9 INTENDED USE

This product is intended for light pruning of shrubs and lawn edges on residential properties.

The machine must only be used for its intended purpose.

- Use the product only as described in these instructions. Any other use is considered improper and may result in property damage or even personal injury.
- Possible injury due to improper use.
- The manufacturer or dealer assumes no liability for damage caused by improper or incorrect use.

3 SCOPE OF DELIVERY

- 1× 12V Cordless Grass & Shrub Shears
- 1× Battery
- 1× USB-C cable
- 1× Lawn Trimmer Attachment
- 1× Hedge Trimmer Attachment
- 1× User manual

4 PRODUCT PARTS

1. On/Off switch
2. Battery level indicator
3. Safety lock button
4. Insulated grips
5. Battery
6. Grass trimmer attachment
7. Hedge trimmer attachment

5 BEFORE FIRST USE

5.1 CHECK PRODUCT AND SCOPE OF DELIVERY

WARNING! CHOKING HAZARD!

- » Keep all packaging materials away from children and pets; these materials are a potential choking hazard and can cause swallowing or other small parts of the packaging.

CAUTION! RISK OF DAMAGE!

- » Be careful when opening the packaging to prevent damage to the product. Avoid using sharp objects.

1. Remove the product from its packaging.
2. Remove the packaging material and all plastic/protective films.
3. Check that the delivery is complete (see the product overview section).
4. Check the product or its individual parts for damage. If so, do not use the product. Contact the service center using the contact details listed on the front page of this manual.

5.2 BASIC CLEANING

Before first use, clean all parts of the product as described in the **CLEANING AND MAINTENANCE** chapter.

6 USE

6.1 ON/OFF-SWITCH

- To turn the appliance on, hold the safety lock button **3** with your thumb while pressing the ON/OFF switch **1** with your finger. Once the trigger engages, you can release the lock button and continue operating the appliance.
- To turn off the appliance, release the ON/OFF switch **1**.

6.2 TIPS FOR PRUNING

6.2.1 SHAPING

A hedge should be pruned into a trapezoid shape; it should widen towards the bottom on both sides. Shaping a hedge this way allows light to penetrate better to the lower edges. A general guideline is to tilt the hedge about 10 cm for every 1 meter of height.

6.2.2 CUTTING SEQUENCE

First, trim both sides, starting at the bottom and working your way up. This prevents cuttings from falling into the area you still need to trim.

6.2.3 TRIMMING THE TOP

If the branches have grown excessively long, prune the hedge in several stages. The resulting shorter cuttings are best suited for composting.

6.2.4 PRUNING THICK BRANCHES

If older hedges require extensive trimming, use pruning shears or another tool to cut thicker branches (over 8 mm in diameter) to the desired length before trimming with the hedge trimmer.

For precise trimming, draw a defined line between the outer edges of the hedge and then trim along the length of the line.

Be careful not to let the blade come into contact with hard objects that could damage it, such as fence wire or metal plant supports.

7 ACCESSORIES

Only use accessories with a permitted speed that is at least as high as the highest no-load speed of the machine.

8 CLEANING AND MAINTENANCE

8.1 CLEANING

⚠ CAUTION! DANGER OF SHORT CIRCUIT!

» Before cleaning, remove the battery from the product.

⚠ WARNING! RISK OF ELECTRIC SHOCK OR SHORT CIRCUIT

» Never immerse the product in water or other liquids. Ensure that no water or other liquids enter the housing.

CAUTION! RISK OF DAMAGE!

» Do not use harsh cleaning agents, brushes with metal or nylon bristles, or sharp or metal cleaning utensils such as knives, hard spatulas, or similar items. These can damage the product's surfaces.

8.2 MAINTENANCE

⚠ WARNING! RISK OF ELECTRIC SHOCK!

» Before performing any maintenance, remove the battery from the product. Any maintenance other than that specified in this manual should be performed by a professional repair centre. For service requests, please contact customer service.

8.3 STORAGE

CAUTION! RISK OF DAMAGE

» Avoid and protect the product from dust, water, moisture, frost, extreme temperatures, high humidity and direct sunlight.

- Before storing, clean all parts as described in the **CLEANING AND MAINTENANCE** section.
- Dry the product completely before storing.
- Always store the product in a cool, dry place with an ambient temperature between 5°C and 20°C.
- Keep the product out of the reach of children and pets.

8.4 TRANSPORT

- Protect the product from vibrations or shocks, e.g., during transport in vehicles.
- Secure the product against slippage. Secure the product against slippage. Use bungee cords, ratchet straps, or similar devices.

9 TECHNICAL DATA

No-load speed:	1200 min ⁻¹
Cutting width grass shears:	155 mm
Max. cutting width grass shears::	132 mm
Cutting length of hedge trimmer:	175 mm
Max. cutting length of hedge trimmer:	Ø 8 mm

GRASS SHEARS

Sound pressure level L_{PA}:	80,4 dB(A)
Insecurity K_{PA}:	3,0 dB
Sound power level L_{WA}:	89,85 dB(A)
Insecurity K_{WA}:	3,0 dB
Guaranteed sound power level:	92 dB(A)
Hand Arm Vibration:	1,643 m/s ²
Insecurity K:	1,5 m/s ²

HEDGE TRIMMER

Sound pressure level L_{PA}:	78,7 dB(A)
Insecurity K_{PA}:	3,0 dB
Sound power level L_{WA}:	84,76 dB(A)
Insecurity K_{WA}:	3,0 dB
Guaranteed sound power level:	92 dB(A)
Hand Arm Vibration:	0,633 m/s ²
Insecurity K:	1,5 m/s ²

BATTERY FBT-CLB014

Voltage:	12V d.c.
Capacity:	2 Ah, 24 Wh

CHARGER FBT-CLC011

Input:	220 – 240 V ~ 50 – 60 Hz, 50 W
Output:	12V d.c.
Charging current:	2400 mA

9.1 TOTAL VIBRATION AND NOISE EMISSION VALUES

The specified total vibration and noise emission values were measured according to a standardized test procedure (EN 62841-1 & EN 62841-4-2) and can be used to compare one power tool with another. They can also be used for a preliminary assessment of exposure.

WARNING!

- » Vibration and noise emissions may differ from the specified values during actual use of the power tool, depending on how the power tool is used, in particular the type of workpiece being machined.
- » It is necessary to establish safety measures to protect the operator, based on an assessment of vibration exposure during actual operating conditions (taking into account all parts of the operating cycle, for example, periods when the power tool is switched off and periods when it is switched on but running without a load).

- » Aim to keep exposure to vibration and noise as low as possible. Examples of measures to reduce vibration exposure include wearing gloves when using the tool, limiting working time, and using accessories in good condition.

9.2 CHARGING VIA USB

The battery can be charged via a USB-C charger (5V DC input, 1.8 A) and/or a USB port.

NOTICE

- » Only the USB cable is included in the delivery.

10 WASTE PROCESSING AND REUSE

10.1 DISPOSING OF THE PRODUCT



Old products may not be disposed of in the household waste!

Should the product no longer be capable of being used at some point in time, dispose of it in accordance with the regulations in force in your city or county.

This ensures that old products are recycled in a professional manner and also rules out negative consequences for the environment and human health. For this reason, electrical equipment is marked with the symbol shown here.

10.2 DISPOSING OF THE PACKAGING



Sort the packaging before you dispose of it. Dispose of paperboard and cardboard with the recycled paper service and wrappings with the appropriate collection service.

The product has been packaged to protect it from damage in transit. The packaging is made of materials that can be recycled in an environmentally friendly manner.

Dispose of the packaging such that it is correctly sorted. Submit cardboard and card to waste paper and foils to the recycling collection.

11 EC-DECLARATION OF CONFORMITY

We, **Batavia B.V., Weth. Wassebaliestraat 6d, NL-7951 SN Staphorst**, declare by our own responsibility that the product **Cordless hedge-grass shears, Type FBT-CGS001**, is according to the basic requirements, which are defined in the European Directives Electromagnetic Compatibility **2014/30/EU (EMC)**, **2006/42/EC (Machinery)**, **2011/65/EU (RoHS)**, **(EU) 2023/1542** and their amendments. For the evaluation of conformity, the following harmonized standards were consulted:

EN 62841-1:2015/A11:2022

EN 62841-4-2:2019+A1:2022+A11:2022

EN IEC 62841-4-5:2021/A11:2021

EN IEC 63000:2018

EN 62133-2:2017+A1:2021

EN IEC 55014-1:2021

EN IEC 55014-2:2021

2006/42/EC, 2014/30/EC, 2011/65/EU

Staphorst, september 9, 2025

Jin Min, QA Representative

Batavia B.V., Weth. Wassebaliestraat 6d, 7951 SN Staphorst, Netherlands

12 UK DECLARATION OF CONFORMITY

We, the **Batavia B.V., Weth. Wassebaliestraat 6d, NL-7951 SN Staphorst, Netherlands** declare by our own responsibility that the product **Cordless Hedge-Grass shears, Type FBT-CGS001**, is according to the basic requirements, which are defined in the UK Regulations Supply of Machinery (Safety) Regulations 2008, Electromagnetic Compatibility Regulations 2016, Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 and their amendments.

Staphorst, september 9, 2025

Jin Min, QA Representative

Batavia B.V., Weth. Wassebaliestraat 6d, 7951 SN Staphorst, Netherlands

The product and the user manual may be subject to changes. Technical data may be changed without prior notice.

13 WARRANTY

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the product.

This allows us to provide support in the event of possible operator errors.

13.1 WARRANTY CONDITIONS

Dear Customer,

The **ALDI warranty** offers you extensive benefits:

Warranty period:	3 years from date of purchase. 6 months for wear parts and consumables under normal and proper conditions of use (e.g. rechargeable batteries).
Costs:	Free repair/exchange No transport costs
Hotline:	0 1827 438 013 (GB) 0 124 695 20 (IE) (standard national landline call rate)
Phone lines available:	Mo - Fri 8 am - 7 pm

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the device. This allows us to provide support in the event of possible operator errors.

In order to make a claim under the warranty, please send us:

- The faulty item together with the original purchase receipt
- The product with all components included in the packaging

The warranty does not cover damage caused by:

- **Accident** or **unanticipated events** (e.g. lightning, water, fire)
- **Improper use** or **transport**
- **Disregard of the safety** and **maintenance instructions**
- Other **improper treatment** or **modification** of the product

After the expiry of the warranty period, you still have the possibility to have your product repaired at your own expense. If the repair or the estimate of costs is not free of charge you will be informed accordingly in advance.

This warranty does not affect your statutory rights. In the event that a product is received for repair, neither the service company nor the seller will assume any liability for data or settings possibly stored on the product by the customer.



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