



USER MANUAL

CORDLESS COMBI DRILL 12V



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MODEL: FBT-CID004

05/2026

3
YEAR WARRANTY

ORIGINAL INSTRUCTION MANUAL



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1 GENERAL



The user manuals provide useful advice on using your new appliance. They will help you to use all the functions, avoid misunderstandings and prevent damage. Please take the time to read this manual carefully and keep it for future

reference.

Please read all the safety instructions!

This manual contains important information on using and handling the appliance. Keep these operating instructions for future reference. Please pass it on with the appliance if it is handed over to third parties. This manual is available in PDF format at www.ferrex12vpower.com.

2 SECURITY

2.1 EXPLANATION OF SIGNAL WORDS

The following signal words are used in this manual, on the product and/or on the packaging.

DANGER!

- » This signal word indicates a dangerous situation which, if not avoided, will result in death or serious injury.

WARNING!

- » This signal word indicates a dangerous situation which, if not avoided, could result in death or serious injury.

CAUTION!

- » This signal word indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

CAUTION!

- » This signal word indicates a dangerous situation which, if not avoided, could result in property damage.

NOTE

- » This signal word is a preferred signal word for tips and practices that are not related to personal injury.

2.2 EXPLANATION OF SYMBOLS

The following symbols are used in these instructions, on the product or on the packaging.



WARNING - To reduce the risk of injury, read the operating instructions.



Always wear hearing protection. Exposure to noise can cause hearing loss.



Wear safety goggles. Sparks generated during work or splinters, chips and dust emitted from the power tool can cause loss of vision.



The speed of the machine can be adjusted electronically.



Do not expose the battery to temperatures above 40 °C.



Do not dispose of the battery in a fire.
Risk of explosion!



Avoid water contact with the battery.
Do not throw the battery into water.
Risk of explosion!



The 'Tested Safety' seal (GS mark) confirms:
The product complies with the German Product Safety Act (ProdSG) and is safe when used as intended and in a foreseeable manner.



Products marked with this symbol fulfil all applicable Community regulations of the European Economic Area.



UKCA stands for: "UK Conformity Assessment". This means "Compliant with UK regulations". With the UKCA mark manufacturer confirms that this unit complies with the applicable UK regulations.



Do not dispose of with household waste!

2.3 GENERAL POWER TOOL SAFETY WARNINGS

WARNING!

- » Improper handling of the product can cause damage.

WARNING!

- » **Read all safety warnings, instructions, illustrations and specifications provided with this power tool.** Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.
- » **Save all warnings and instructions for future reference.**

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

2.3.1 WORK AREA SAFETY

- Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.



2.3.2 ELECTRICAL SAFETY

- a) **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- b) **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- c) **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- d) **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges or moving parts.** Damaged or entangled cords increase the risk of electric shock.
- e) **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- f) **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

2.3.3 PERSONAL SAFETY

- a) **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- b) **Use personal protective equipment. Always wear eye protection.** Protective equipment such as a dust mask, non-skid safety shoes, hard hat or hearing protection used for appropriate conditions will reduce personal injuries.
- c) **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or energising power tools that have the switch on invites accidents.
- d) **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- e) **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.
- f) **Dress properly. Do not wear loose clothing or jewellery. Keep your hair and clothing away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.
- g) **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.
- h) **Do not let familiarity gained from frequent use of tools allow you to become complacent and ignore tool safety principles.** A careless action can cause severe injury within a fraction of a second.

2.3.4 POWER TOOL USE AND CARE

- a) **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- b) **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- c) **Disconnect the plug from the power source and/or remove the battery pack, if detachable, from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- d) **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- e) **Maintain power tools and accessories. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- f) **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- g) **Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.
- h) **Keep handles and grasping surfaces dry, clean and free from oil and grease.** Slippery handles and grasping surfaces do not allow for safe handling and control of the tool in unexpected situations.

2.3.5 BATTERY TOOL USE AND CARE

- a) **Recharge only with the charger specified by the manufacturer.** A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- b) **Use power tools only with specifically designated battery packs.** Use of any other battery packs may create a risk of injury and fire.
- c) **When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another.** Shorting the battery terminals together may cause burns or a fire.
- d) **Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help.** Liquid ejected from the battery may cause irritation or burns.
- e) **Do not use a battery pack or tool that is damaged or modified.** Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.



- f) **Do not expose a battery pack or tool to fire or excessive temperature.** Exposure to fire or temperature above 130 °C may cause explosion.
- g) **Follow all charging instructions and do not charge the battery pack or tool outside the temperature range specified in the instructions.** Charging improperly or at temperatures outside the specified range may damage the battery and increase the risk of fire..

2.3.6 SERVICE

- a) **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.
- b) **Never service damaged battery packs.** Service of battery packs should only be performed by the manufacturer or authorized service providers.

2.4 SAFETY INSTRUCTIONS FOR CORDLESS IMPACT DRILLS

2.4.1 SAFETY INSTRUCTIONS FOR ALL WORK

- a) **Wear hearing protection when impact drilling.** Exposure to noise can cause hearing loss.
- b) **Hold the power tool by the insulated gripping surfaces when performing an operation where the accessory tool or screws may contact hidden wiring.** Contact with a live wire can also make metal parts of the tool live and result in an electric shock.

2.4.2 SAFETY INSTRUCTIONS WHEN USING LONG DRILL BITS

- a) **Never work at a speed higher than the maximum speed permitted for the drill bit.** At higher speeds, the drill bit can easily bend if it is able to rotate freely without contact with the workpiece and cause injury.
- b) **Always start drilling at a low speed and while the drill bit is in contact with the workpiece.** At higher speeds, the drill bit can easily bend if it is able to rotate freely without contact with the workpiece and cause injury.
- c) **Do not apply excessive pressure and only apply pressure lengthwise to the drill bit.** Drill bits can bend and break or lead to loss of control and injury.

2.4.3 GENERAL

- The tool is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised by a person responsible for their safety or have received instructions on how to use the tool.
- Make sure that children do not play with the tool.
- Make sure that the right/left rotation changeover switch **8** is in the middle (final) position before making any tool adjustments or changing accessories, as well as when carrying or putting the tool away.
- Do not work on material containing asbestos (asbestos is considered carcinogenic).

- Dust from materials such as paint containing lead, some types of wood, minerals and metal can be harmful (contact with or inhalation of dust can cause allergic reactions and/or respiratory diseases in the operator or bystanders); wear a dust mask and work with a dust extraction system if one can be connected.
- Certain types of dust are classified as carcinogenic (e.g. oak and beech wood dust), particularly when combined with wood pre-treatment additives; wear a dust mask and work with a dust extraction system if one can be connected.
- Observe the national dust protection regulations applicable to the consumables you are using.
- Hold the power tool by the insulated gripping surfaces **9** when performing an operation where the accessory tool or screw driver may contact hidden electrical wires (contact with a "live" wire can also make metal parts of the power tool "live" and give rise to an electric shock).
- When operating the device, use protective equipment including safety glasses or face shields, hearing protection and protective clothing including protective gloves. Depending on the task to be performed, wear respiratory protection. This must be at least class FFP-2. If operation of the device causes discomfort or discomfort, stop work immediately and investigate the cause.
- Ensure that the work area is adequately lit.
- Make sure that the drill is securely fastened in the chuck. Loosely fitting insert tools can be thrown out of the device and pose a safety hazard.
- Never place the insert tool, the drill, on the workpiece before switching on the device.
- Before starting work, check that there is sufficient space under the workpiece for the insert tool.
- Insert tools become hot during operation. Allow them to cool down before touching them.
- Never remove sawdust, sawdust or waste material near the insert tool with your hands.
- If possible, use clamping devices or a vice to securely fasten the workpiece.
- Regularly inspect the chuck for signs of wear and damage. Have defective parts repaired or replaced by an authorized service center.
- Always wait until the tool has come to a complete stop before putting the tool down.

2.5 BEFORE USE

- Report damage to your workpiece caused by screws, nails and the like; remove these before starting work.
- Use suitable detection equipment to locate hidden utility lines or call the local utility company (contact with electrical lines can lead to fire and electric shock; damage to a gas line can lead to an explosion; penetration into a water line causes property damage or can cause an electric shock).
- Secure the workpiece (a workpiece held in clamps or a vice is more secure than by hand).

2.6 DURING THE APPLICATION

- Hold the power tool by the insulated gripping surfaces **8** when carrying out work where the insert tool or screw may come into contact with concealed power lines (contact with a live line may also energise metal parts of the power tool and cause an electric shock).
- In the event of atypical behaviour or strange noises, switch off the tool immediately or disconnect the mains plug of the charger from the socket.

2.7 ADDITIONAL SAFETY INSTRUCTIONS FOR BATTERIES AND CHARGERS

To avoid malfunctions, damage and health impairments, please observe the attached general safety instructions and the following information:

2.7.1 BATTERIES

⚠ WARNING!

- » Improper handling of batteries may result in fire, explosion or other hazards.
- » The battery fluid can cause personal injury or property damage. If the solution comes into contact with the skin, immediately rinse with plenty of water. If redness, pain or irritation occurs, seek medical attention. If it comes into contact with the eyes, immediately rinse with clean water and seek medical attention..

- Never attempt to open a battery.
- Do not expose the battery to moisture.
- Do not expose the battery to heat.
- Do not store in a place where the temperature may exceed 40 °C.
- Keep batteries away from children.
- Charge only at ambient temperatures between 10 °C and 40 °C.
- Only charge the battery with the charger (FBT-CLC011) or the USB-C charging cable included in the package.
- Only use the batteries intended for this purpose in the power tools. The use of other batteries can lead to injury and the risk of fire.
- When disposing of batteries, follow the instructions in the "Disposal" section.
- Do not damage or deform the battery - neither by puncturing nor by hitting it - as this may cause injury and a fire.
- Do not charge damaged batteries.
- Handle the battery with care, do not drop it, or subject it to pressure, other mechanical stress, or extreme heat or cold.
- Warning: risk of accident! Do not short-circuit the battery, never expose it to moisture and do not store it together with metal objects that could short-circuit the contacts. The battery could become very hot, catch fire or explode.
- The battery cells in the battery pack are not replaceable.

Under extreme conditions, battery fluid may leak. If you notice fluid on the batteries, wipe it off carefully with a cloth. Avoid contact with skin. If fluid does come into contact with skin or eyes, follow the instructions below.

2.7.2 CHARGERS

i NOTE

- » Important! USB charger or quick charger are not included.
- » Recommended charging values: 5.0V DC / 1.8 A (Type C).

The charger is designed for a specific voltage. Always check that the mains voltage matches the voltage on the data plate.

⚠ WARNING!

- » When the charger is not in use and before cleaning and maintenance, unplug the charger from the power socket.
- Never replace the charger with a power plug.
- Only use your charger to charge the type of battery included in the delivery. Other batteries may burst and cause property damage and personal injury.
- Never attempt to charge non-rechargeable batteries.
- If the power cord is damaged, it must be replaced by the manufacturer or a service center in order to avoid a hazard.
- Have damaged cables replaced immediately.
- Never expose the charger to moisture.
- Do not open the charger.
- Do not put your fingers or any objects into the charger.
- Device/tool/battery must be in a well-ventilated place when charging.
- The charger is intended for indoor use only.

2.8 INTENDED USE

The cordless impact drill is suitable for screwing and unscrewing screws, for drilling in wood, metal and plastic and for impact drilling in rock using the appropriate insert tool. The machine may only be used for its intended purpose.

- Only use the product as described in these instructions. Any other use is considered improper and may result in damage to property or even personal injury.
- Potential injuries due to improper use.
- The manufacturer or dealer accepts no liability for damage caused by improper or incorrect use.

3 SCOPE OF DELIVERY

- 1× Cordless combi drill
- 1× Rechargeable battery
- 1× USB-C charging cable
- 1× Belt clip
- 1× Bit holder
- 1× Screwdriver bit PH2 25mm
- 1× Screwdriver bit slotted 5
- 1× Operating instructions

4 PRODUCT OVERVIEW



- | | | | |
|---|--------------------------|----|---------------------------------------|
| 1 | Drill chuck jaws | 8 | Right/left rotation changeover switch |
| 2 | Drill chuck ring | 9 | Handle |
| 3 | Torque regulator | 10 | Battery release button |
| 4 | Function selector switch | 11 | Battery |
| 5 | Gear selector switch | 12 | On/off switch |
| 6 | Ventilation slots | 13 | Battery charge level indicator |
| 7 | Belt clip | 14 | LED light |

5 BEFORE FIRST USE

5.1 CHECK THE PRODUCT AND SCOPE OF DELIVERY

⚠ WARNING! CHOKING HAZARD!

» Keep all packaging materials away from children and pets - these materials pose a potential hazard, such as choking or swallowing small parts.

CAUTION! RISK OF DAMAGE!

» Be careful when opening the packaging to avoid damaging the product. Avoid using sharp objects.

1. Remove the product from the packaging.
2. Remove the packaging material and all plastic/protective films.
3. Check whether the delivery is complete (see chapter **SCOPE OF DELIVERY**).
4. Check whether the product or its parts are damaged. If this is the case, do not use the product. Contact the service center using the contact details provided on the front page of this manual.

5.2 BASIC CLEANING

1. Before using the product for the first time, clean all parts of the product as described in the **CLEANING AND CARE** chapter.

6 OPERATION

6.1 DIRECTION OF ROTATION CONTROL

- The direction of rotation can be adjusted using the right/left rotation changeover switch **8**.
- Slide the right/left rotation changeover switch to the right to select reverse rotation.
- Slide the right/left rotation changeover switch to the left to select forward rotation.

i NOTE

» When the right/left rotation changeover switch is in the middle position, the drill is locked and cannot be switched on. It is recommended that you use this setting as a safety function to prevent the device from being switched on accidentally.

6.2 FUNCTION SELECTOR SWITCH

The symbols on the function selector switch **4** indicate the clutch settings.

6.3 TORQUE CONTROLLER

Set the desired setting on the torque control **3** - the higher the number on the torque control, the higher the torque provided by the device.





6.4 DRILLING SPEEDS

The device has 2 drilling speeds, which can be set by moving the gear selector switch **5** forwards or backwards. The number on the gear selector switch **5** shows which position has been selected.

Position 1: For slow drilling, large diameter drill bits or driving screws. The tool delivers high torque at low speed.

Position 2: For fast drilling or small diameter drill bits. The tool delivers low torque at high speed.


6.4.1 SELECTION

	FUNCTION SELECTOR SWITCH	TORQUE REGULATOR	GEAR SELECTOR SWITCH
Screw function		1 – 18*	1
Drilling masonry		N/A	2
Drilling Wood		N/A	1 or 2
Drilling Metal		N/A	1 or 2


*



- Set a low number for small screws or soft materials.
- For large screws, hard materials and for loosening screws, set a high number.
- When driving in the screws, set the number as low as possible. If the slip clutch engages before the screw is fully driven in, set a higher number.

A NOTE


- » If the tool becomes excessively hot during use, stop operation immediately and allow it to cool down before continuing work. The cooling time can be shortened by operating the drill without load at maximum speed. Always ensure that the ventilation slots  are not blocked or covered and prevent dust from entering the tool body via the ventilation slots. Dust, especially metal dust, can damage or destroy the tool.

6.4.2 TURNING THE TOOL ON AND OFF

The tool is switched on and off using the ON/OFF switch . This switch is also used to adjust the speed.

- The tool is switched on by pressing the ON/OFF switch . The further the switch is pressed, the higher the speed.
- When you release the ON/OFF switch  the tool stops.

6.4.3 LED-LIGHT

The LED light  lights up automatically as soon as you press the on/off switch .

7 ACCESSORIES

Only use accessories whose permissible speed is at least as high as the highest idle speed of the tool.

8 CLEANING AND CARE

8.1 CLEANING

DANGER! RISK OF ELECTRIC SHOCK!

- » Unplug the product from the power outlet before cleaning.

WARNING! RISK OF ELECTRIC SHOCK OR SHORT CIRCUIT!

- » Never immerse the product in water or other liquids. Avoid allowing water or other liquids to enter the housing.

CAUTION! RISK OF SHORT CIRCUIT!

- » Remove the battery from the product before cleaning.

CAUTION! RISK OF DAMAGE!

- » Do not use aggressive cleaning agents, brushes with metal or nylon bristles or sharp or metallic cleaning objects such as knives, hard spatulas and the like. These could damage the surfaces of the product.

8.2 MAINTENANCE AND CARE

WARNING! RISK OF ELECTRIC SHOCK!

- » Unplug the product before servicing. Any servicing other than that mentioned in this manual should be carried out by a professional repair center. Contact customer service for servicing.

8.3 STORAGE

CAUTION! RISK OF DAMAGE!

- » Avoid and protect the product from dust, water, moisture, frost, extreme temperatures, high humidity and direct sunlight.

- Before storing, clean all parts as described in the „Cleaning and Care“ chapter.
- Dry the product completely before storing.
- Always store the product in a cool, dry place at an ambient temperature between 5 °C and 20 °C.
- Store the product out of reach of children and pets.

8.4 TRANSPORT

- Protect the product from vibrations or shocks, for example when transporting it in vehicles.
- Secure the product to prevent it from slipping. Use bungee cords, ratchet straps or similar means.

9 TECHNICAL DATA

Speed:	0 – 350 / 1400 min ⁻¹
Beats per minute:	0 – 5250/21000 min ⁻¹
Drill chuck:	10 mm
Torque:	28 Nm
Weight:	1,08 kg

DRILLING

Sound pressure level L_{pA}:	72,6 dB(A)
Uncertainty K_{pA}:	5 dB(A)
Sound power level L_{WA}:	80,6 dB(A)
Uncertainty K_{WA}:	5 dB(A)

IMPACT DRILLING

Sound pressure level L_{pA}:	84,74 dB(A)
Uncertainty K_{pA}:	3 dB(A)
Sound power level L_{WA}:	92,74 dB(A)
Uncertainty K_{WA}:	3 dB(A)

HAND-ARM VIBRATION

Metal $a_{h,D}$:	1,299 m/s ²
Concrete $a_{h,D}$:	9,023 m/s ²
Uncertainty K:	1,5m/s ²

BATTERY FBT-CLB014

Voltage:	12V d.c.
Capacity:	2 Ah, 24 Wh

CHARGER FBT-CLC011

	(not included in scope of supply)
Input:	220 – 240 V ~ 50 – 60 Hz, 50 W
Output:	12 V d.c.
Charging current:	2400 mA

9.1 CHARGING VIA USB

The battery can be charged via a USB-C charger (5V DC input, 1.8 A) and/or a USB port.

NOTE

» Only the USB cable is included in the delivery.

10 WASTE DISPOSAL AND RECYCLING

10.1 DISPOSING OF THE PACKAGING



Sort the packaging before you dispose of it. Dispose of paperboard and cardboard with the recycled paper service and wrappings with the appropriate collection service.

The product has been packaged to protect it from damage in transit. The packaging is made of materials that can be recycled in an environmentally friendly manner.

Dispose of the packaging such that it is correctly sorted. Submit cardboard and card to waste paper and foils to the recycling collection.

10.2 DISPOSING OF THE PRODUCT



Old products may not be disposed of in the household waste!

Should the product no longer be capable of being used at some point in time, dispose of it in accordance with the regulations in force in your city or county.

This ensures that old products are recycled in a professional manner and also rules out negative consequences for the environment and human health. For this reason, electrical equipment is marked with the symbol shown here.

10.3 BATTERY DISPOSAL



Batteries may not be disposed of with household waste!

As the end user you are required by law to bring all batteries and rechargeable batteries, regardless whether they contain harmful substances* or not, to a collection point run by the city or county, or to a retailer, so that they can be disposed of in an environmentally friendly manner.

*labeled with: Cd = cadmium, Hg = mercury, Pb = lead

11 EC-DECLARATION OF CONFORMITY

We, the **Batavia B.V., Weth. Wassebaliestraat 6d, NL-7951 SN Staphorst**, hereby declare under our sole responsibility that the product **Cordless combi drill, Type FBT-CID004**, complies with the essential safety requirements set forth in the European Directives **2014/30/EU** Electromagnetic Compatibility (EMC), **2006/42/EG** (Machinery), **2011/65/EU** (RoHS), **(EU) 2023/1542** and their amendments. The following harmonized standards have been applied for the conformity assessment:
EN 62841-1:2015+A11:2022

EN 62841-2-1:2018+A11:2019+A1:2022+A12:2022

AfPS GS 2019:01 PAK

EN IEC 55014-1:2021

EN IEC 55014-2:2021

EN 62133-2:2017 + A1:2021

Staphorst, 19 February 2025

Jin Min, QA Representative

Batavia B.V., Weth. Wassebaliestraat 6d,
7951 SN Staphorst, Netherlands

The product and user manual are subject to change. Specifications are subject to change without notice.

12 UK DECLARATION OF CONFORMITY

We, the **Batavia B.V., Weth. Wassebaliestraat 6d, NL-7951 SN Staphorst, Netherlands** declare by our own responsibility that the product **Cordless combi drill, Type FBT-CID004**, is according to the basic requirements, which are defined in the UK Regulations Supply of Machinery (Safety) Regulations 2008, Electromagnetic Compatibility Regulations 2016, Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 and their amendments.

Staphorst, 19 February 2025

Jin Min, QA Representative

Batavia B.V., Weth. Wassebaliestraat 6d,
7951 SN Staphorst, Netherlands

13 WARRANTY

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the product.

This allows us to provide support in the event of possible operator errors.

13.1 WARRANTY CONDITIONS

Dear Customer,

The **ALDI warranty** offers you extensive benefits:

Warranty period:	3 years from date of purchase. 6 months for wear parts and consumables under normal and proper conditions of use (e.g. rechargeable batteries).
Costs:	Free repair/exchange No transport costs
Hotline:	0 1827 438 013 (GB) 0 124 695 20 (IE) (standard national landline call rate)
Phone lines available:	Mo - Fri 8 am - 6.30 pm

Please contact our **AFTER SALES SUPPORT** by phone or e-mail before sending in the device. This allows us to provide support in the event of possible operator errors.

In order to make a claim under the warranty, please send us:

- The faulty item together with the original purchase receipt
- The product with all components included in the packaging

The warranty does not cover damage caused by:

- **Accident** or **unanticipated events** (e.g. lightning, water, fire)
- **Improper use** or **transport**
- **Disregard of the safety** and **maintenance instructions**
- Other **improper treatment** or **modification** of the product

After the expiry of the warranty period, you still have the possibility to have your product repaired at your own expense. If the repair or the estimate of costs is not free of charge you will be informed accordingly in advance.

This warranty does not affect your statutory rights. In the event that a product is received for repair, neither the service company nor the seller will assume any liability for data or settings possibly stored on the product by the customer.





**PRODUCED IN
CHINA FOR** **ALDI STORES LTD.**
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